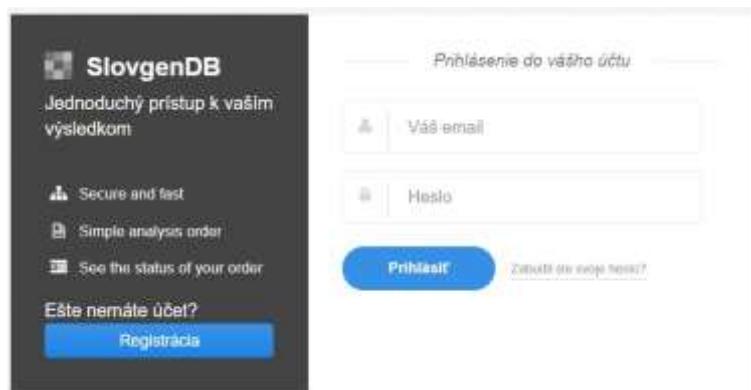


How to make an online order?

1. Visit website www.Slovgen.sk or directly <https://portaltest.slovgen.sk/#/login>. Create a new account, fill in all required fields below and click continue. Now you are registered in the database.



Email*

Password*

Title* Mr.

Name*

Surname*

Breeder*

Corporate?

Phone* Phone number

Address* Street
Street

City Postal code
City Postal code

Country

Please, fill in all required fields

[Continue](#) [Cancel](#)

2. If you want to order a free sampling kit on the right side is option **Sampling kit order**. Add number of dogs you want to test, sampling method and submit order.

The screenshot shows a user interface for managing dog samples. At the top, there's a blue header bar with the text "New Order" and "Sampling kit order". Below this is a green navigation bar with icons for "Overview", "Pending orders", "Completed orders", and "New". A red arrow points to the "Sampling kit order" button in the green bar. The main content area has a green header "Sampling kit order". It contains fields for "Number of dogs" (set to 1), "Sampling method" (with a dropdown menu), and "Analysis CEA-EVG/DM" (with a checkbox). There's also a "Note" field and a note about address selection. At the bottom is a blue "Submit" button.

Sampling kit order

Number of dogs* 1

Sampling method*

Analysis CEA-EVG/DM

Note

Address • Same as my address
Different address

[Submit](#)

3. After the cytological brushes are received, breeder or veterinarian could collect DNA. If possible, send the samples on the same day to us. Verification of identity and confirmation of collection should be certified by a veterinarian with a stamp and signature on the order form or a printed online order. Without confirmation of collection by a veterinarian, the protocol states: "The identity of the individual has not been verified".

Blood sample: collection in EDTA (anticoagulant), required amount of 1-3 ml of blood.

The tube must be screw-capped or taped to prevent the lid from coming loose and blood from spilling. The tube must be marked with a chip or the name of the dog. Send the tube inserted in the plastic bag by mail in a bubble envelope.

Instructions for use: Please follow the instructions described below:

1. To avoid contamination of the sample DNA with DNA from other sources the animal shouldn't be fed 1-2 hours before taking the swab. It is recommended to do the sampling of puppies older than 3 weeks. It is also recommended to isolate puppies from each other at least 1 hour before sampling.
2. Thoroughly rub the brush on the inside of the cheek and turn it 5 – 6 times. This will ensure enough cells attached to the cytology brush.
3. It is not possible to perform a genetic test if there is not enough genetic material on the brush; therefore, it is advisable to use 2 cytobrushes per animal.
4. It is very important to air dry the cytobrushes after use (must be completely dry). Do not put brushes into any plastic tubes or covers.
5. Label the cover with important information (name of the dog, chip, etc.)
6. Brushes need to be dry before putting them into the cover. You can put the brushes back to the plastic bags in which they were.
7. Since January 2015 Slovgen laboratory will process only whole blood samples (1ml – 3 ml in EDTA) and buccal cytological brushes. We will not perform the analysis from cotton swabs.
8. If sampling is not performed properly, the results can be influenced by contaminating and inhibiting factors (remains of a meal, microorganisms, mucosa of the mother, etc.).

Cytobrushes-Instructions for use - <https://slovgen.sk/en/our-services/sampling/sampling-dogs/>

4. Choose a **New order** to order analysis.

5. For new sample fill the name, chip, pedigree number, breed, etc. If you want to send more than one sample, click on the left green button: **add additional sample**.

Create new order

You can create your order in three easy steps. Start with description of your samples, that you want to have analysed. In the next step you will choose the analyses for each sample and finally you will verify and complete the order.

Create new order

1 Samples
Describe the samples

2 Analyses
Choose the analyses you want to order

3 Summary
Review & Order

Sample info

Define new sample
 Choose from your existing samples

Full name*
Sax
 More Person

Animal
Breed
Date of birth

Information

RID / chip no.
Status ID
Pedigree No

For order*
Sample type*
Sampling date*
01/01/2021

Sampling by vet?

Please note that this animal has not been collected by a licensed authority. The analysis result might not be accounted by the relevant law.

Add additional samples

Next step

5. Choose analyses from the list and press '**Add to basket**' to add it to your order for the first sample.

Create new order		Analysis		Inventory	
Customer	Customer Information	Order	Order Information	Warehouse	Warehouse Status
Customer Information:					
Customer ID:	Customer Name:	Order ID:	Order Type:	Warehouse ID:	Warehouse Status:
12345	John Doe	ORD-2023-001	PICK&PACK	WHS-A001	Available
Street: Dashboard Avenue Long Island	Phone: +1 555-123-4567	Product ID:	Product Description:	Quantity:	Action
		PLA-001	Progressive Filament Supply PLA filament and 3D printer filament	100	<button>Add to Order</button>
Address Line 2:	City: New York	Product ID:	Product Description:	Quantity:	Action
	State: NY	PLA-002	Progressive Filament Supply PLA filament and 3D printer filament	100	<button>Add to Order</button>
Back to customer information					
Next step					

6. Choose analyses from the list and press '**Add to basket**' to add it to your order for the second sample.

7. Click **Next step** to Summary of the order.

Create new order

1 Samples: Complete the samples

2 Analyses: Define the analyses you want to order

3 Summary: Review & submit

Summary of your order

Sample: [Edit](#) // [Delete](#) [Cancel](#)

Analysis: [View details](#) [Edit](#) [Delete](#) [Cancel](#)

Email notifications:

Payment type:

Results delivery:

- Electronically
- Also by mail

Invoice should be sent:

- After completion of all analyses
- Immediately (you gain access to results as they are being processed)

Note: [Edit](#)

By submitting this order you confirm that all information about the item(s) is correct and that your material belongs to the specified institution. Customer also agrees with testing of samples in the lab and their subsequent use for research purposes. Samples will be processed anonymously, only using codes and names of institutions.

Please "Submit order" to finish and submit your order.

Submit order

[Back to analysis choice](#)

8. Choose **payment method**: bank transfer or Paypal.

9. Choose results protocols delivery: download electronically from the database or also paper via mail.

10. Invoice should be sent: **Immediately (you gain access to results as they are being processed)** - the invoice is sent after the reception the samples into the lab, or **After completion of all analyses**.

11. Check your data and click **Submit Order**.

12. When the payment arrive and results are prepared, customer get notification via email and it is possible to download protocols from the database.