

How to make an online order?

1. Visit website www.Slovgen.sk or directly <https://portaltest.slovgen.sk/#/login>. Create a new account, fill in all required fields below and click continue. Now you are registered in the database.



The image shows the login and registration interface for SlovgenDB. On the left, there is a dark sidebar with the SlovgenDB logo and the text "Jednoduchý prístup k vašim výsledkom". Below this, there are three bullet points: "Secure and fast", "Simple analysis order", and "See the status of your order". At the bottom of the sidebar, there is a question "Ešte nemáte účet?" and a blue button labeled "Registrácia". On the right, there is a white box titled "Prihlásenie do vášho účtu". It contains two input fields: "Váš email" and "Heslo". Below the input fields, there is a blue button labeled "Prihlásiť" and a link that says "Zabudli ste svoje heslo?".

Email*
 Password*
 Title*
 Name*
 Surname*
 Breeder*
 Corporate?
 Phone*
 Address* **Street**
 City Postal code
 Country

Please, fill in all required fields

2. If you want to order a free sampling kit on the right side is option **Sampling kit order**. Add number of dogs you want to test, sampling method and submit order.



Sampling kit order

Number of dogs*

Sampling method*

Analysis CEA-EVG/DM

Note

Address Same as my address
 Different address

3. After the cytological brushes are received, breeder or veterinarian could collect DNA. If possible, send the samples on the same day to us. Verification of identity and confirmation of collection should be certified by a veterinarian with a stamp and signature on the order form or a printed online order. Without confirmation of collection by a veterinarian, the protocol states: “The identity of the individual has not been verified”.

Blood sample: collection in EDTA (anticoagulant), required amount of 1-3 ml of blood.

The tube must be screw-capped or taped to prevent the lid from coming loose and blood from spilling. The tube must be marked with a chip or the name of the dog. Send the tube inserted in the plastic bag by mail in a bubble envelope.

Instructions for use: Please follow the instructions described below:

1. To avoid contamination of the sample DNA with DNA from other sources the animal shouldn't be fed 1-2 hours before taking the swab. It is recommended to do the sampling of puppies older than 3 weeks. It is also recommended to isolate puppies from each other at least 1 hour before sampling.
2. Thoroughly rub the brush on the inside of the cheek and turn it 5 – 6 times. This will ensure enough cells attached to the cytology brush.
3. It is not possible to perform a genetic test if there is not enough genetic material on the brush; therefore, it is advisable to use 2 cytobrushes per animal.
4. It is very important to air dry the cytobrushes after use (must be completely dry). Do not put brushes into any plastic tubes or covers.
5. Label the cover with important information (name of the dog, chip, etc.)
6. Brushes need to be dry before putting them into the cover. You can put the brushes back to the plastic bags in which they were.
7. Since January 2015 Slovgen laboratory will process only whole blood samples (1ml – 3 ml in EDTA) and buccal cytological brushes. We will not perform the analysis from cotton swabs.
8. If sampling is not performed properly, the results can be influenced by contaminating and inhibiting factors (remains of a meal, microorganisms, mucosa of the mother, etc.).

Cytobrushes-Instructions for use - <https://slovgen.sk/en/our-services/sampling/sampling-dogs/>

4. Choose a **New order** to order analysis.

5. For new sample fill the name, chip, pedigree number, breed, etc. If you want to send more than one sample, click on the left green button: **add additional sample**.

Create new order

You can create your order in three easy steps. Start with description of your samples that you want to have analysed. In the next step you will choose the analyses for each sample and finally you will verify and complete the order.

Create new order

1 **Samples**
Describe the samples

2 **Analyses**
Choose the analyses to be performed on order

3 **Summary**
Review & confirm

Sample 01

Define new sample
 Choose from your existing samples

Full name*
 Sex Male Female
 Breed
 Date of birth

Animal
 Breed*
 Date of birth

WFD / chip no.
 Tattoo id
 Pedigree No

Fur color*
 Sample type*
 Sampling date* 20/06 2021

Sampling by vet?

* unless the pet has a vet stamp on, and the sample has not been collected by a licensed pathology, the analysis result might not be accepted by the breed club.

[Add additional samples](#) [Next step](#)

5. Choose analyses from the list and press '**Add to basket**' to add it to your order for the first sample.

Create new order

1 **Samples**
Describe the samples

2 **Analyses**
Choose the analyses to be performed on order

3 **Summary**
Review & confirm

Analyses for sample 01

Animal ID: 01
 Breed: Dutchland Bluehead Long-haired

PRM
 PRM id: 0102
 Progressive ethical strategy for genetic and breed dashboard

Add to basket
 PRM id: 0102 [Add to basket](#)

[Back to sample definition](#) [Next step](#)

6. Choose analyses from the list and press '**Add to basket**' to add it to your order for the second sample.

7. Click **Next step** to Summary of the order.

Create new order

1 Samples
2 Analyses
3 Summary
Review & submit

Summary of your order

Sample: File (/) Dashboard Samples Log In/Out FWA-1000

Analysis:

Email notifications:

Payment type:

Results delivery: Electronically
 Also by mail

Invoice should be sent: After completion of all analyses
 Immediately (you gain access to results as they are being processed)

Note:

By submitting this order, you certify that all information about the sample(s) is correct and licensed material through the specified database. Customer also agrees with the use of samples in IIR and their subsequent use for research purposes. Samples will be processed straightforwardly, only using tested and new reagents.

Please "Submit order" to finish and submit your order.

8. Choose **payment method**: bank transfer or Paypal.

9. Choose results protocols delivery: download electronically from the database or also paper via mail.

10. Invoice should be sent: **Immediately (you gain access to results as they are being processed)** - the invoice is sent after the reception the samples into the lab, or **After completion of all analyses**.

11. Check your data and click **Submit Order**.

12. When the payment arrive and results are prepared, customer get notification via email and it is possible to download protocols from the database.